

Product End-of-Life Notification

MultiModem[®] iCell 3G and 2G Intelligent Cellular Modems



Replacement Models Available

Date: October 25, 2017

I. Summary

Due to diminishing demand and availability of newer models, the MultiModem[®] iCell (MTCMR-XX) models listed in this announcement are changing status from **Near-End-of-Life (NEOL) to End-of-Life (EOL)** effective immediately.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com.



II. Part Numbers Impacted

(See page 2)

Extended Warranty options for the MultiModem iCell are also changing status from Near-End-of-Life (NEOL) to End-of-Life (EOL). Reference the Discontinued Product Summary excel document for a complete list of part numbers.

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EOL Ordering Part #	UPC	New Ordering Part # (Recommended Replacement) MultiConnect[®] Cell 100 Series	UPC
			
MTCMR-H5	789407354854	MTC-LAT1-B01 MTC-LAT1-B03 MTC-H5-B01 MTC-H5-B03	789407363894 789407364471 789407356797 789407364518
MTCMR-H5-NAM	789407354885	MTC-LAT1-B01-US MTC-LAT1-B03-KIT MTC-H5-B01-US-EU-GB MTC-H5-B03-KIT	789407362354 789407362361 789407358593 789407356803
MTCMR-H5-EU	789407354861	MTC-H5-B01-US-EU-GB MTC-H5-B03-KIT	789407358593 789407356803
MTCMR-H5-GB/IE	789407354878	MTC-H5-B01-US-EU-GB MTC-H5-B03-KIT	789407358593 789407356803
MTCMR-H5-GP	789407354892	MTC-LAT1-B02	789407363900
MTCMR-EV3-N3	789407357565	MTC-LVW2-B01 MTC-EV3-B01-N3 MTC-EV3-B03-N3	789407363924 789407357855 789407364525
MTCMR-EV3-N3-NAM	789407357749	MTC-EV3-B03-N3-KIT MTC-EV3-B01-N3-US	789407357879 789407357862
MTCMR-EV3-GP-N3	789407357756	MTC-LVW2-B02	789407363917
MTCMR-EV3-N16	789407358852	MTC-EV3-B01-N16	789407359040
MTCMR-EV3-N16-NAM	789407358876	MTC-EV3-B01-N16-US MTC-EV3-B03-N16-KIT	789407358302 789407358036
MTCMR-EV3-GP-N16	789407358869	N/A	
MTCMR-C2-N2	789407357459	MTC-C2-B06-N2 MTC-C2-B08-N2-KIT	789407356926 789407356988
MTCMR-C2-N2-NAM	789407357466	MTC-C2-B06-N2-US MTC-C2-B08-N2-KIT	789407356933 789407356988
MTCMR-C2-GP-N2	789407357411	N/A	
MTCMR-C2-N3	789407357473	MTC-C2-B06-N3 MTC-C2-B08-N3-KIT	789407356896 789407356971
MTCMR-C2-N3-NAM	789407357480	MTC-C2-B06-N3-US MTC-C2-B08-N3-KIT	789407356940 789407356971
MTCMR-C2-GP-N3	789407357428	N/A	
MTCMR-C2-N16	789407357435	MTC-C2-B06-N16 MTC-C2-B08-N16-KIT	789407356957 789407356995
MTCMR-C2-N16-NAM	789407357442	MTC-C2-B06-N16-US MTC-C2-B08-N16-KIT	789407356964 789407356995
MTCMR-C2-GP-N16	789407357404	N/A	

MTC-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

III. Key Dates

Availability of New Ordering Part Numbers: Available now

NEOL Date of Old Ordering Part Numbers: July 7, 2017

Last Time Buy Date: July 31, 2017

Last Time Ship Date: October 2, 2017

End-of-Life (EOL) Date: October 25, 2017

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

To help facilitate the transition to a replacement model, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular modems.
- Note that the current MultiModem iCell cellular modems (MTCMR-xx models) are no longer available.
- Work with your MultiTech sales representative to discuss replacement options for these EOL models.

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

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